

Xn Leisure Systems Ltd has a defined, unequivocal vision – to be a partner to players in the leisure industry rather than a supplier.

We have over 28 years' experience in the leisure market and thousands of users who benefit from partnering with an organisation offering a wealth of industry knowledge and expertise.

We are engaged in a programme of continuous strategic investment in people, systems and processes. Xn Leisure mirrors the friendly, people-orientated nature of the leisure sector whilst stimulating innovation and focused performance amongst our personnel.

Declaring a partnership approach to the industry is easy - delivering it takes unfaltering commitment. We actively go out into the market and engage with our large user base – representing the public, private, facilities management and education sectors – in addition to holding regular meetings with members of the National User Group. The leisure industry is first and foremost relationship based, which calls for respect and trust and at Xn Leisure we pride ourselves on taking the time to listen to our customers.

Our people are recruited not only for being talented but also because they are extremely passionate about leisure.

This is essential, as the delivery of the partnership vision demands a team who buys into it. Investment in our ongoing roadmap is influenced by customer feedback and input, supporting our industry in delivering creative but practical solutions.

Supporting our customers' aspirations and growth plans is key to the development of their businesses and ours.

This newest addition of innovative self-service products not only offers convenience products for a convenience age, but will propel users of the solutions to the very front of the technological and self service arena.

Our mission is to ensure that adding value is at the heart of the partnership we bring to the leisure industry.

Self Service as easy as 1,2,3



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Improved efficiencies: Increased revenues

Online Bookings

Whether at home, at work or via access points in the community your sessions, courses and activities can be booked online any time of the day and night, or whenever you allow. The online solution is already integrated to major payment partners for ease and speed of deployment and configuration to your financial systems for a total solution.

Real-time online booking is designed to complement existing services and offers an alternative to telephone booking. This provides for greater social inclusion for those who ordinarily cannot book over the phone through disabilities such as impaired hearing.

Online booking provides an information service and alleviates pressure from your front desk, allowing your front of house to be truly service orientated.



1

Self Service is a journey

In a convenience age where time is at a premium, self service is now a widely accepted and every day occurrence in society.

People are becoming increasingly familiar with web and self serve technologies and the benefits it brings. A self service journey will take the form of booking on-line, direct access

to facilities bypassing queues and automatically re-booking for next week, which brings much improved customer satisfaction.

Kiosks have become 'virtual receptionists' and a properly conceived deployment can leverage your resources to do more with the same, control costs and increase profitability and efficiency.

Kiosks

Kiosks play an important role for customers from their arrival to check-in for a course, right through to re-booking a session for next week or self serve purchasing of activities. Our self serve applications are deployed on robust, tried and tested technology with optional payment solutions.

Focusing on simplicity and ease of use, speed of transaction is paramount to a successful deployment and an enhanced customer experience. Customer feedback functions complete the solution for a fully rounded product set.



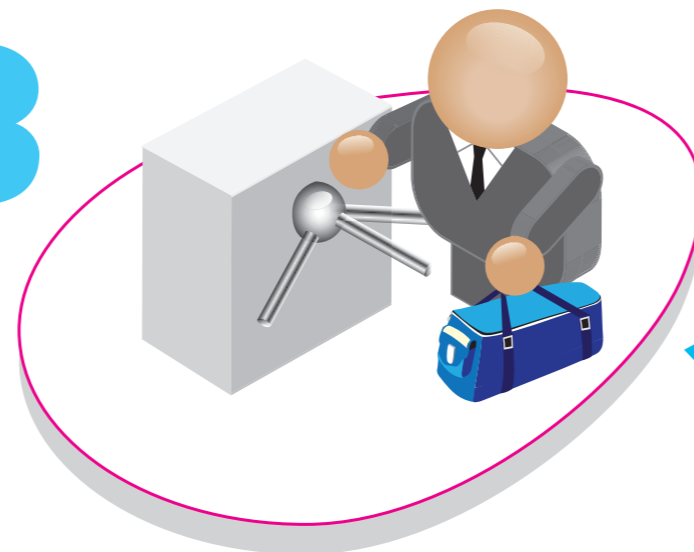
2

Online Membership

Extend your sales team with the addition of online memberships. Visitors to your web site, existing or new, will be able to join online further easing the burden on your front of house operations on site.

Once joined online your newly acquired members will validate their membership at site before being able to enjoy the benefits of their membership. To extend the functionality of online memberships your members will also be able to re-new their memberships aiding your cash flow and allowing members to re-new at their convenience at a time which best suits their lifestyle.

3



Access Control

Automated access control is key to operating efficiencies. From a single point of entry to more complex access controlled solutions including remote door, health suite or changing rooms controlled via gender provides a secure monitoring system for fast-track usage.

Integrated software logs access attempts for members/customers entering allowing multiple swipes to be viewed simultaneously, with declined access flagged up for ease of identification. Prompts alert reception staff to any pertinent messages and account warnings. Latest technology allows for plug and play hardware based on network points supporting mag-swipe, barcode and proximity, subject to hardware installation.

Modern technology for a modern age...