

Internet Bookings



LEISURE

DELIVERING SERVICE
THROUGH TECHNOLOGY

Xn Leisure's Horizons .Net Internet Bookings module offers leisure facility operators the ability to give customers and members online access to bookings. This empowers customers and members to book facilities in advance at times to suit their lifestyle commitments. Users have the option to log into Horizons Internet Bookings via a valid email address and corresponding password. Both existing leisure centre members and non-members may register for Internet bookings.

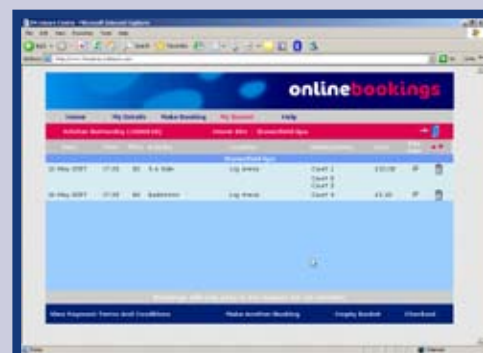
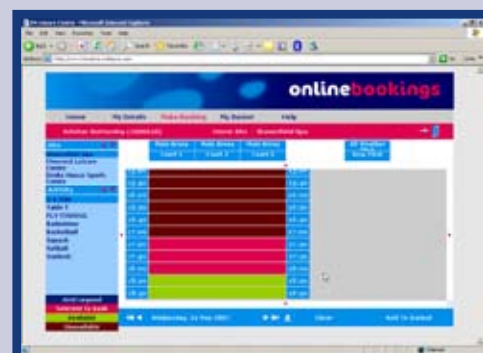
Horizons offers the capability for customers to view their current and past bookings with the activity, centre and location all clearly displayed within the on-line booking page. In addition, Horizons provides the option for advanced payment through a secure, transactional website, integrating seamlessly in real time with the main TLMS booking solution, allowing the acceptance of bookings on a 'first-come, first-served' basis. The integrated Horizons Internet Bookings and TLMS Advantage solution dispenses with the possibility of double bookings and clashes.

It also provides users with the ability to track real-time bookings as they are made.

Horizons Internet Bookings provides centralised intranet call centre functionality, allowing users to make bookings on behalf of customers across multiple sites by cross-referencing their booking requirements to availability. This can provide a central contact point for customers with resultant cost benefits and reduced overhead.

Benefits of Horizons Internet Bookings:

- Comply with E-Government legislative requirements and expectations
- Become recognised as a provider of leading edge technology & customer service
- Supports your business by relieving pressure from the front-of-house staff during busy periods
- Provides customers/members with improved and extended access to facilities
- As customers become more familiar with Horizons it will encourage repeat bookings



Kiosks

Xn Leisure has developed Kiosks to ease the strain at peak times on the front desk. These are designed to fast track members' entry to bookings and activities. Furthermore, Kiosks have the ability to integrate with Door Watch and your access barriers.

Door Watch

TLMS Door Watch provides fast-track entry and a secure monitoring system using membership cards linked to turnstiles, barriers or doors. Using a locally installed database ensures speed of response for all sites, including thin client infrastructures.

Unauthorised entry is prevented via Door Watch's 'pass back' option. This provides a nominated time delay between swipes.

Access Control automatically brings up the record of any member/customer entering a facility and its functionality means multiple swipes can be viewed simultaneously. Prompts alert reception staff to any pertinent personalised messages and account warnings. Xn Leisure offers an upgrade for Door Watch.

It will allow unlimited, unmanned access control points which can be configured on one or a multiple of:

- Activity
- Membership type
- Time/date
- Card number range
- Membership status (fully paid/default etc)
- Number of swipes

Door Watch will support both 'in' and 'out', allowing for the reporting of length of visit per member.

Xn Leisure's use of the latest technology allows for plug and play hardware based on network points supporting mag-swipe, barcode and proximity, subject to hardware installation.

Benefits of Door Watch:

- Reduce queues & increase member satisfaction
- Improve query handling at reception
- Improve accuracy of customer profiling for more effective marketing
- Increase site security, reducing theft and fraudulent unauthorised entry



About Xn Leisure

Xn Leisure is a leading pan-European provider of IT solutions to the leisure sector. Xn Leisure has over 25 years' experience in the leisure market and over 4,000 TLMS - THE Leisure Management System – users across all four sectors of public, private, facilities management and education. Xn Leisure has a portfolio of turnkey PC and web-based membership and bookings solutions for the leisure industry, including hardware, software, project management, training and a raft of skills

one would associate with a robust, rapidly expanding technology business.

Xn Leisure's ongoing investment in product development continues to support customers with feature and benefit-packed innovations setting industry standards and reinforcing the company's position as the leading solutions' provider. The business' customer service and project implementation is delivered by its high calibre, talented and experienced team.



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